



FAQs



About the changes

Contents:

- 1. Why have we changed our name?**
- 2. How will this change affect my subscription and access to the resources?**
- 3. Why move to Brookes?**
- 4. How do I contact you?**
- 5. Are you still a charity?**
- 6. Why is my subscription changing from 'Friends of Hamilton' with gift-aid options to 'Individual' with VAT?**
- 7. What about GDPR?**
- 8. Why are prices changing?**
- 9. Is it possible to pay for the number of users rather than the size of our school?**
- 10. Why are prices going up?**
- 11. Will Early Career Teachers continue to get a reduced rate?**
- 12. Is my current subscription still valid?**
- 13. Where are the KS3 Numeracy materials?**



FAQs



About the changes

Why have we changed our name?

Hamilton Trust is now part of Oxford Brookes University. We are delighted by this move as it means that we can combine our teams and expertise. We will be continuing to offer great value for money to our subscribers, as well as teaming up on new content for you in the future. To reflect our past, but also connect to our new home, we will now be known as Hamilton Brookes.

How will this change affect my subscription and access to the resources?

You will still have access to the 1000s of resources you currently have - covering the curricula for English, maths, science and topics. Your login details will remain the same as they are now. You will also still have access to all of the content we are adding all the time, and we are committed to adding more content in the coming years. This will include teaching resources and CPD materials for teachers. We are dedicated to ensuring the highest quality in our resources and ensuring these align with the National Curriculum. From that point of view nothing changes other than we now have even more expertise on board from Oxford Brookes University.

If you have a school subscription then nothing changes at all until your next renewal. At that point you will choose a subscription based on the number of users your school needs.

If you have an individual teacher or ECT account you will no longer be restricted to one Key Stage. From 1st September 2023, you will have full access to all resources across all key stages.

Why move to Brookes?

Within the School of Education at Oxford Brookes University, we will benefit from the expertise of an exceptional initial teacher training team, learn from world class academics, work alongside researchers and be part of impactful educational projects.

We intend to harness all of these benefits to keep improving our offer to you, and your schools, so that you can continue teaching outstanding lessons to your pupils.

Hamilton Brookes

About the changes... [2]



How do I contact you?

Don't worry, you can still email us at hellohamilton@brookes.ac.uk or use our contact us form. We are also available via Twitter and Facebook where we love to share the wonderful work of your pupils, so do tag us in please!

Are you still a charity?

The William Rowan Hamilton Trust (WRHT) has a long history of supporting disadvantaged communities and learners. We are proud of our legacy of supporting this work through the donations from users of Hamilton Trust resources.

As of September 2023, we are part of Oxford Brookes University, and no longer part of WRHT. Oxford Brookes, like all universities, is still a charity - but in order to serve schools better, we must operate our finances distinct from its wider academic purposes.

We will remain a non-for-profit organisation, which means that we can continue offering great value, compared to our commercial competitors, and all proceeds will be going directly back into creating future resources and providing updates to benefit our customers.

Why is my subscription changing from 'Friends of Hamilton' with gift-aid options to 'Individual' with VAT?

As we are now within the exempt charity status of Oxford Brookes, and WRHT is reshaping the way it works, Hamilton Brookes is no longer accepting donations as a charitable body. As a result, like publishers based in other universities, we are moving to simpler subscriptions, inclusive of VAT.

Please note - most state schools and other educational organisations can claim VAT back, though our prices will reflect its inclusion - for subscribers who cannot.

What about GDPR?

Put simply, we've just moved our privacy policy, terms and conditions, etc under the umbrella of Oxford Brookes University. As we are now part of a larger team, you also now benefit from far more support in these matters and our regulatory compliance is increased. Any documentation (e.g. External Supplier List) you have should refer to Hamilton Brookes, and link to our new T&Cs.

About the changes... [3]



Why are prices changing?

The cost of living crisis sadly affects us all and our costs have been rising for quite some time. We have absorbed these for as long as we can (our last minimal price rises were in 2019), but we must now ensure that we can continue to serve our community with the great standards of service with which you have become accustomed.

We also want to keep adding more resources, providing more support for teachers and schools, in order to give you the tools you need to deliver inspirational teaching.

We've listened to your feedback and as we change to become part of Oxford Brookes, we have taken the opportunity to create new subscription options. These will offer a better choice, especially for schools.

In terms of our school subscriptions, we are aware that small schools often have vastly different budgets to larger schools and we want to ensure we are providing excellent value for money for everyone. We are also hearing from more federations and MATs, seeking fair and transparent pricing when they are purchasing for more than one school.

By creating subscriptions based on the size of school and the number of users, we hope to better support schools, especially those with mixed age classes, to adjust their subscription as they need to.

Whilst we know that every penny spent on resources is precious, we hope that you will understand our need to change the pricing and recognise that we offer high quality content within what will remain one of the very cheapest school subscriptions on the market.

Is it possible to pay for the number of users rather than the size of our school?

Our school subscription options enable different numbers of staff users, and limits the use of our service - so, for example, if you pay for a small school subscription, you will be able to give 10 staff members access - even if your staffroom has many more teachers and support staff who need our excellent resources at their fingertips. Of course, if those 10 teachers are constantly getting requests from colleagues to use their login we have no doubt that you will see the benefit of paying for a bigger subscription to include them - so we've priced our subscriptions to make it easy and affordable to step up for better value. Or put another way, the more teachers who use Hamilton Brookes, the more value you receive for the subscription.

About the changes... [4]



Why are prices going up?

Short answer:

We've always been able to offer high quality at a low price because we don't try to generate profit for shareholders or private investors - unlike many of our competitors. These values will not change, as we are still a not-for-profit company, which means that every penny you spend will benefit yourselves and thousands of other educators across the UK and beyond. That said, we are not immune to the increase in costs in the wider economy, and these modest price rises reflect this reality.

Longer answer:

Due to our charitable history, our prices have always been much lower than our competitors, ever since we started. We've always avoided regular price rises - only increasing twice in ten years by minimal amounts. Sadly, the cost of living crisis has not avoided us - our bills have risen in line with what you are seeing in schools and your household bills - which makes it difficult for us to continue to offer our usual brilliant service in 2023 (and beyond!) at pre 2019 prices, much as we would love to absorb the costs for you.

We are also taking time to reflect, alongside our move into Oxford Brookes, on how we can offer you even more in the future - including adding new resources; providing even more teacher support; and reviewing our current resources in line with our commitment to promoting equity, diversion and inclusion.

Hamilton Brookes will honour our long legacy and tradition, and our prices will continue to be cheaper than comparable products, AND we will continue to offer the great service and regular new content that you are so used to. That said, we are not immune to the increase in costs in the wider economy, and these modest price rises reflect this reality.

About the changes... [4]



Will Early Career Teachers continue to get a reduced rate?

Yes! We will continue to offer Early Career Teachers (ECTs) an incredible rate - of our lowest prices for twice as long - because we want to support this phase of a professional's journey. This value has been embedded even further as we join the team at Oxford Brookes' School of Education, who provide exceptional teacher training courses.

If you are an ECT looking for support our two-year subscription is still an unbeatable deal to help you through your first years in teaching.

If you are a school leader, with ECTs starting in your school, this subscription could be a great gift to a new staff member. (Though if you have multiple ECTs, alongside your more experienced staff members, why not buy a great value school subscription as a gift to them all?!)

If you are a more experienced teacher, family member or friend, it's also a great way to support a new teacher into their new role. Don't buy them a "World's Best Teacher" mug (we know they will get loads of those at the end of term!) - give them the gift of time with 1000s of high-quality resources at their fingertips to save their Sundays!

Is my current subscription still valid?

Yes! If you bought a subscription (for you or for your school) then, until you get close to your renewal date, you don't need to worry about anything.

As renewals come up (for lots of people that is in September) you will receive emails asking you to review your subscription details and to update them. If you have any questions at this stage, please do not hesitate to reach out to our friendly team.

Where are the KS3 Numeracy materials?

The KS3 numeracy materials are all still available on the site [here](#).

If there is a specific resource you want to find, you can search for them using our keyword search facility.